

# Yoosee Fast Operating Guide

For BESDER IP Cameras Wi-Fi



## I. APP Installation

Kindly scan the following QR code or search 'Yoosee' on App Store or Google Play to get the App for FREE.

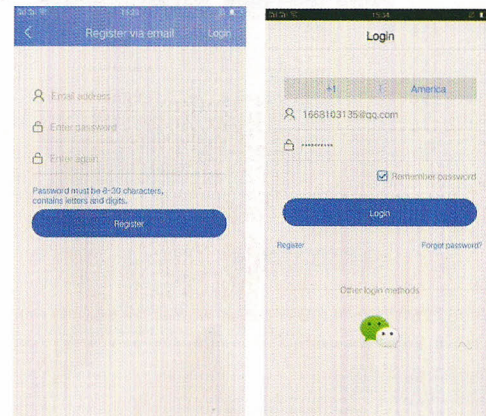


## II. Add the camera in Yoosee App

### 2.1 Register & Log in

App can be registered with email address, and you could also log in directly with WeChat if WeChat is available for you.

\*Please note: Phone numbers registration is not available currently, please register with email address better for finding forgotten password back in the future.



### 2.2 Process of Adding New Camera(Take ios device as an example)

Three ways to add cameras: AP Connection, Smart Link & Wired Connection

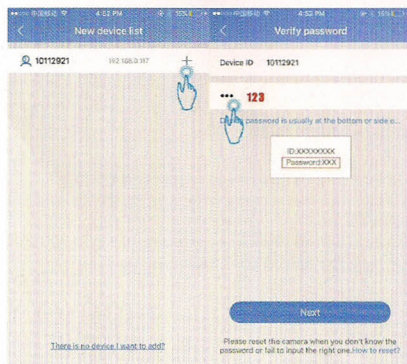
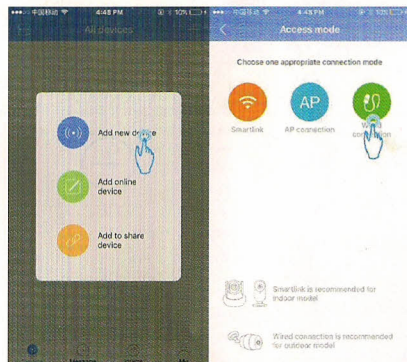
#### 2.2.1 Wired Connection

Power the camera ,connect the camera to your router by LAN cable.

Click 'Wired connection' → Next → Click devices in new device listing → enter the password → Save

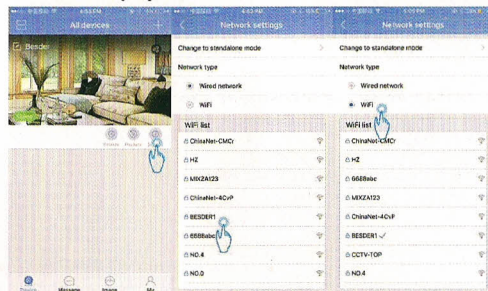
Please Note: The password for the camera is 123 .





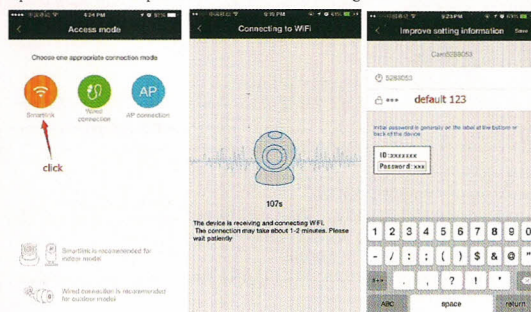
## Process to change Wired to Wi-Fi :

Settings > Network Setting > Input the SSID password in Wi-Fi List > Click Wi-Fi > Successfully > pull out the LAN cable



## 2.22 Smart Link

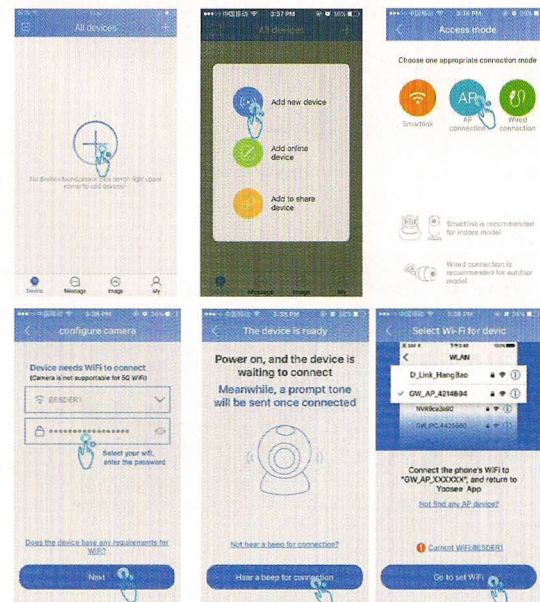
Select "Smartlink", APP will automatically recognize the WiFi SSID which connected with your phone. Input the WiFi password, click "Next", follow the instruction to Connect camera with WiFi. input the camera device password to finish the Device Adding. Then



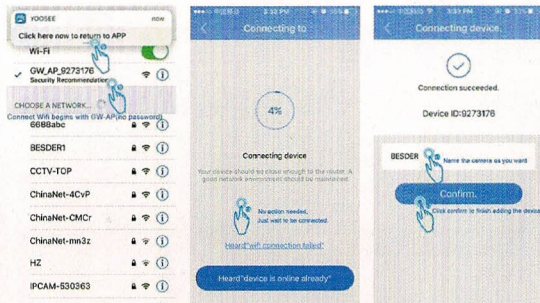
## 2.23 AP Connection

(AP connection is just available for 720P & 960P version , kindly follow the smart links or Wired Connection for 1080P version )

Kindly follow the below pictures to add the camera by AP connection.








Please Note: The pictures shows the steps of adding device on iOS phones, maybe some changes on Android device, if you meet any problems during adding device, kindly contact us, or follow us on YouTube .

### III. Download software to PC

Input <http://www.yoosee.co/> in the PC explorer ,click the icon  to download directly.  
(Make sure open the DHCP function of the computer)  
It is included in the CMS instructions and software



### IV. How to share the device to your friends

**Note: Considering the security issue, you could share your device to your friends only by QR code or Sharing link, could not share your device by ID & Password.**  
Please ask your friends to install, register and login the latest Yoosee App  
Click on "sharing" button and enter into sharing interface (as the following pictures show) then share camera to friends

#### 3.1 Share the device by QR code

Show the QR code to your friends and let your friends scan the sharing QR code with Yoosee App and access the shared device.



( Sharing By QR Code )

#### 3.2 Sharing your device by sharing link

Click the share button to turn to sharing interface.  
copy the sharing link and send it to your friends→copy the link manually→ Send the link to your friends → Let your friends open APP→enter into the interface of adding sharing device→Click Go to connect→ Confirm → Share successfully



(Sharing by Shared link )

Click Share to share the camera with your friends.

#### 3.2 Sharing Management

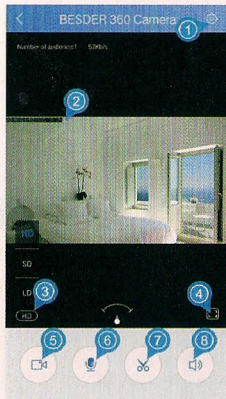
The interface of "sharing management "will appear when clicking "sharing "button if this device has been shared to other people, you can delete the shared friends or share it again to other friends.

### V. Introduction of function buttons



- 1: Scan QR code
- 2: Add new device
- 3: Share your device
- 4: Watch the real time video
- 5: Device status
- 6: Enable or disable defense
- 7: Video playback
- 8: Set the settings for the device
- 9: Manage your device
- 10: Alarm message
- 11: Alarm snapshot & video
- 12: Account settings





#### IV. Settings



- 1: Set the settings for the device
- 2: Time
- 3: Switch video sharpness
- 4: Watch in full screen
- 5: Record videos and save them to phone
- 6: Press the button and you can talk remotely
- 7: Capture video screenshot and save it to phone
- 8: Close the sound: Close the sound, as a kind reminder, this will not disable the sound when recording, if you hear the harsh sound when you pan & tilt the camera, kindly click this to close the harsh sound.

- 1: Settings of Device name, Firmware version, uBoot version, Kernel version, System version, LAN IP, Mac address are here.
- 2: Set time & time zone here
- 3: Set video format, volume, video quality, reverse image & enable motion detection here.
- 4: Set the Wifi or Wired network for the camera
- 5: Set Receive alarm prompt, Alarm push account, Alarm email, Buzzer & enable Motion detection here.
- 6: Set the record settings for the camera.

7: Add sensor for the camera if sensor is available and compatible.

The current device **NOT** support third party sensors.

8: Firmware update: Update firmware to newest version if needed.

9: Unbind devices: Unbind and delete devices if needed.

Please Note: you need to reset the camera if you unbind or delete the camera, the reset hole is at the bottom of the camera.

#### V FAQ

Q1: Why couldn't I change the password?

A: For secure reason, we remove this function.

People can not login the camera unless you share the link.

For the shared links device, just can view, no any other setting available.

You are the only owner to configure the settings.

Q2: It shows device is offline in device listing.

~~All steps~~ check whether camera is connected with network properly and network indicator light is Please check whether the router's network is fine or not.

Q3: What shall we do if phone APP can't get any notifications?

A: Check whether alarm items & alarm notifications in alarm settings are switched on and make sure you have deployed alarm successfully. Also whether android backgrounder have been prohibited or not by SafeMgr.

Q4: What shall we do if motion detection gives misinformation?

A: Update both device firmware and APP version, so that you can adjust motion detection sensitivity in APP settings or revise configuration files md\_level = 3(1~6, the smaller, the more sensitive)

Q5: Recorded videos files can't be searched out on playback.

A: Please check whether SD card is damaged or not. Please use C10 Micro SD Card for better recording.

Please check the search time of recorded files and system time of camera.

Q6: Camera can't connect with Wi-Fi.

A: Confirm the input password is correct 123

Camera NOT supports 5G Wi-Fi, be sure to connect with 2.4G Wi-Fi.

Some items restricted on Wi-Fi access such as AP isolation, Wi-Fi Zone and etc.

Q7: AP devices can't be found on Phone Wi-Fi list.

A: Firmware is not supported for this function. Now, only 720P & 960P version supports AP mode.

The distance is too far from phone to device.

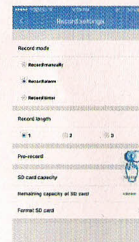
Q8: How to fix the situation that the device indicates "Wifi Network Busy ( or Error )"

A: The server is busy sometimes, please logout and login again.

Or, login again in few minutes.

Q9: Why it just records few seconds when I record in "Record alarm" mode?

A: It is the Pre-record issue. Just disable the Pre-record function, then everything will be OK.



Q10: Why I can not playback the video remotely sometimes.

A: It is the APP version issue, you can try to download the other APP "YYP2P" to configure the cameras.

#### VI. Acquire more information

This fast guidance will guide you to use your network camera in a very fast way.

If you want to acquire more information, kindly scribe us on Youtube for video guidance, our Youtube channel is 'BESDER Team',

Please feel free to contact us directly if you have any questions during use or there's anything further that we can do for you, our email address is: [besderteam@gmail.com](mailto:besderteam@gmail.com)